## Tensoft and Microsoft Dynamics On-Demand, in the Cloud

- Direct Helpdesk Support
- Partnership with SaaSPlaza
  - Reduce your overall IT costs
  - Dynamic Security Solutions

## Tensoft Cloud ERP

Highest commercially available datacenter rating

Security

ISO 27001, ISO/ITL: control objectives include security, availability, process integrity, and privacy.

PCI Data Security Standard: Endorsed by and compliant with the PCI Security Standards Council.

ISO 9001:2008: Ensuring the quality of the processes related to customer support and delivery.

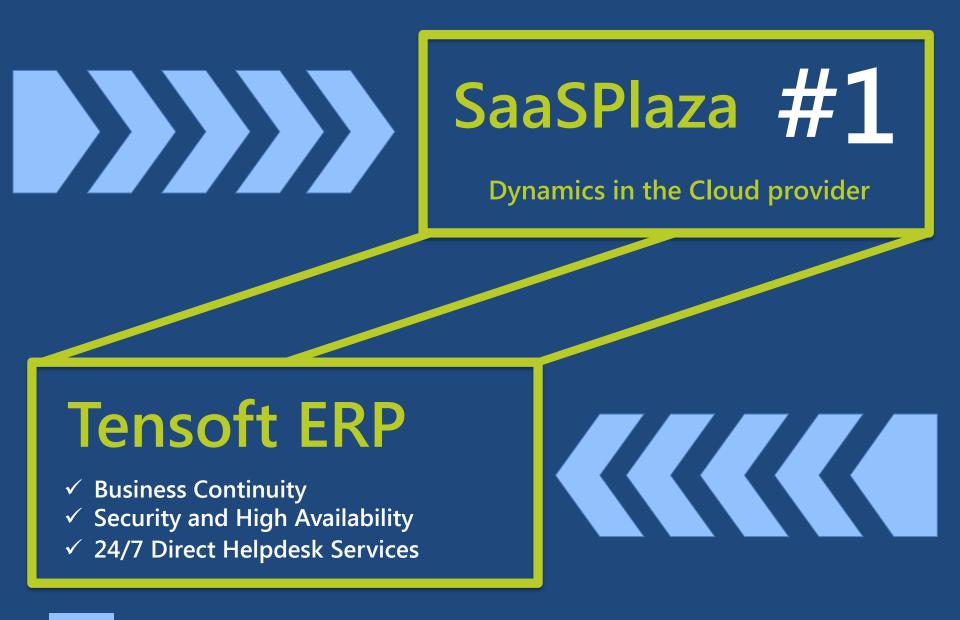
#### Support

24/

# Whatever the weather, our 100% uptime Service Level Agreement (SLA) is guaranteed

And, Tensoft's helpdesk is staffed by Tensoft, so they know your environment and work closely with the same people who implement and support your business management applications

## 27/7/365 Tensoft is there for you



In order to provide this top tier service to our customers, Tensoft partners exclusively with the #1 Dynamics in the Cloud provider, SaaSPlaza

They take care of the data centers- a massive undertaking to do really

well. Tensoft takes care of our customers, so there's never any finger-pointing or buck-passing. With SaaSPlaza's built-in flexibility, rock-solid infrastructure and global availability, plus Tensoft's Dynamics expertise and customer helpdesk services, this is the cloud solution for companies who "expect more."

All systems are on private network with full network security flow through from our robust carrier grade infrastructure.

Your applications will be deployed in a grid of dedicated and virtualized systems that have been built using best practices designed to optimize application uptime, scalability, and processing power.

