

Contract Billing Management (CBM)

Manage Complex Customer Contracts

The signed contract with a customer brings opportunity and challenges. The challenge is to bill and track all of the required contract events while maintaining team productivity, visibility into the data, and contract compliance.

Contract Administration

Functional Currency Transaction Currency Export Data Load Layout Save New Layout New Contract

Customer Name x

Contract Type	Contract Number	Customer ID	Start Date	End Date	Contract Status	System Status	Currency Code	Currency Value
1 Customer Name: Adatum Corporation (23 items)								
25 Customer Name: Alpine Ski House (11 items)								
REN	REN000062	ALP001	01-May-2026	30-Apr-2030	Active	Active	USD	\$18,000.00
REN	REN000014	ALP001	01-Dec-2023	30-Nov-2029	Pending	Active	USD	
REN	REN000000	ALP001	01-Jul-2025	30-Jun-2028	Pending	Active	USD	

Capture all required customer contract transactions and information

Contract Number REN000062

Customer: ALP001, Contract Type: REN

Header Line Billing Plan Usage History

Contract

Contract Type* Renewal

Contract Number* REN000062

Customer ID* ALP001

Customer Name* Alpine Ski House

Contract Status* Active

System Status (Active/Inactive) Active

Contract Currency* USD - United States Dollar \$

Billing Defaults

Bill To Customer ID ALP001

Bill To Customer Name Alpine Ski House

Bill To Address BELLO - Toy Research

Ship To Address BELLO - Toy Research

Manage contract terms, key dates, contacts, and supporting documents from a single record

Finalize Invoices

Invoice Number Business Type Invoice Date From Invoice Date To Show Finalized Invoices Search Clear Filters Post Invoices Post All T1N Invoices from Search

Invoice Number	Bill Date	Document Type	Bill to Customer	Bill to Address	Payment Terms	Bill Amount	Posted On	ERP Status	Revenue Agreement Status	Has Error
INV000064	03-Aug-2026	INV	Adatum Corporation	BELLO	NET-30	USD \$1,000.00	24-Mar-2026	NEW	Success	View Invoice
INV000191	01-Aug-2026	INV	Toy Research CUST TEST	THISCODEISTOOLONG123456789	NET-30	USD \$500.00	18-Aug-2026	Success	Success	View Invoice
INV000165	02-Jul-2026	INV	Adatum Corporation	BELLO	NET-30	USD \$1,200.00	17-Jul-2026	UNPOSTED	Success	View Invoice

Review, validate, and finalize invoices with confidence before posting

STREAMLINED BILLING AUTOMATION

Improve Customer Satisfaction

Invoice accurately and in a timely manner based on the contractual terms to eliminate surprises and unplanned events for your customers.

Eliminate Missed Invoices

Do away with revenue or billing leakage so that all value is captured from your customers.

Streamline Contract Extension and Renewals

Easily extend contract period of performance dates and update contract pricing to support long-term customer agreements.

Improve Contract Data Visibility

Leverage your contract data for insight into projected billings, projected revenue, billing and contract renewal status. Store and manage all information about customer agreements in a single location.

Automate Even the Most Challenging Billing Scenarios

Integrate your delivery systems or other contract event drivers to fully automate usage based or event-based billing.

Increase Financial Reporting Accuracy

Detailed historical and future views for more accurate business management and planning.

Fully Integrate with Revenue Management

Support deferred revenue processes through integration with Tensoft Revenue Management.

Strengthen Compliance & Audit Readiness

Maintain detailed transaction histories and contract audit trails to support governance, compliance, and financial reviews.

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FEATURES OVERVIEW

Centralized Repository

Contract billing management manages all contract, billing, and delivery dependency information, including documents and key dates.

Change Management

Track and identify change events in contracts to support upgrades, downgrades, additions, co-terminus agreements, and multiple contract revisions.

Contract Deliverables

Track key dates and pending or future invoices required based on contract terms, with reminders to support contract execution.

Track Key Customer Delivery Events

Manage go-live or customer acceptance events by user defined stages. Manage multiple go-live events by contract as needed. Mass change/update management supports easy insight and update of go-live events across all contracts.

Supports All Required Billing Models

Manage recurring invoices, usage-based invoices (including support for pricing tiers), and milestone or event-based billings. Unlimited schedules and pricing tiers supported.

Channel and Complex Customer Billing Management

Supports separate bill and contract customers to support the end customer and channel or intermediary billing models. Configuration options support billing by contract or across contracts to support consolidated billing by bill to customers.

ERP Document Generation

Contracts can create invoices, returns, and sales orders (customer fulfillment required) documents for ERP system required processes.

Integrates With Your Business Systems

Integrates with your financial system, your CRM system, and your operations management systems, to streamline communication and improve productivity across your company.

Document Review Workbench

Automatically capture, review, and resolve integration errors or missing data before processing, giving business users full visibility and control over incoming documents.

Revenue Management & Deferred Revenue Support

Seamlessly integrate with Tensoft Revenue Manager while supporting deferred revenue and unbilled accounting requirements.

Bundles & Revenue Allocation

Automatically allocate revenue across bundled products and services to support ASC 606 / IFRS 15 compliance.

Audit Trail & Compliance

Maintain a complete audit trail of revenue transactions, changes, and approvals for compliance and reporting.

Advanced Reporting & Analytics

Access powerful dashboards and APIs for real-time revenue visibility and reporting.

Data Imports & Updates

Easily import, update, and maintain contract, billing, and master data at scale.